



## TextMyGov Announcement

The First Utility District of Hawkins County is thrilled to introduce TextMyGov, a convenient and smart text messaging service! This service will enable residents to effortlessly receive important notifications and easily find specific information by texting the Utility.

The First Utility District of Hawkins County will officially launch the new text messaging system to the public in January 2026. Residents may receive a text message from **80946** from the First Utility District of Hawkins County initiating the service. You can choose to opt-out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword **FUDHC** to the number **80946**. After sending the initial keyword, you will be asked to reply "**YES**" to confirm opt-in. Residents may receive notifications for leaks, water outages, disconnects, etc. For specific text alerts, text one of the following keywords to the number **80946**:

- General Notifications: text **FUDHC** to **80946**

Also, starting soon, residents will be able to receive on-demand information 24/7 by texting 1-2 keywords to the Utility's TextMyGov number, **423-398-1190**. You'll be able to get quick information about leaks, water outages, disconnects, etc. other First Utility District of Hawkins County information.

The First Utility District of Hawkins County use of this technology is another example of how our community enhances resident services by implementing 21<sup>st</sup>-century solutions. We're excited about this new way of communicating with residents and look forward to sharing important Utility notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

First Utility District of Hawkins County

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Msg & Data rates apply. Please visit: <https://textmygov.com/>